

# On-Premise to SaaS Migration Service Offering

## Description

This service offering will provide a dedicated Sysdig Professional Services resource to assist in migrating your Sysdig on-premise backend to the Sysdig SaaS Platform. The migratable data sets are listed in the Reference section.

## Expected engagement time

This engagement typically requires two-to-three days of professional services per Sysdig backend.

## Process we follow

- 01 Conduct scoping call**  
A Sysdig Professional Services engineer will conduct this call in order to gather the requirements for the migration.

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- 02 Perform migration**  
A Sysdig Professional Services Engineer will work in tandem with your onsite engineer, guiding them through the necessary steps to perform the migration.

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- 03 Perform post-migration checks**  
A Sysdig Professional Services Engineer will ensure that the migration was successful and verify data integrity in tandem with your onsite engineer.

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- 04 Provide detailed documentation**  
Sysdig Professional Services will provide detailed documentation, in the form of an Engagement journal, that outlines the steps taken throughout the engagement, the configuration applied, and information about your environments.

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## Reference

### 01 Data In-Scope

- Dashboards
- Notification Channels
- Alerts
- Users
- Teams - Monitor
- Teams - Secure
- Policies
- Falco Rules
- Falco Lists
- Falco Macros

### 02 Data Out-of-Scope

- Historical Metrics
- Historical Events

## Terms and Conditions

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- Sysdig will provide the professional services purchased hereunder ("Services") in accordance with these terms. Further, the Services are subject to the terms and conditions governing your use of Sysdig's products and services. See your Order Form for more details.
- Services shall be scheduled in no fewer than four (4) hour increments.
- Services expire if not used within 12 calendar months of the effective date of the order.
- You must reimburse us for reasonable travel expenses if we jointly determine an onsite presence is required.
- We reserve the right, in our commercially reasonable discretion, to change or otherwise substitute resources during the course of the engagement.
- If Sysdig Professional Services assistance is needed to upgrade to the latest generally available (GA) version of the Sysdig backend, an Upgrade/ Expansion Service Offering will need to be purchased separately.

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SYS-PS-DNP-SAA5 REV. C 5/24